

E-COMMERCE IN NOVEMBER 2018

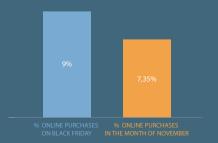


Black Friday recorded a volume 2,2 times higher than the average daily volume of the year.

BLACK FRIDAY

Online purchases were 9% on Black Friday, exceeding the 7,35% of online purchases in the month of November.

NO. TRANSACTIONS
BLACK FRIDAY VS MONTH OF NOVEMBER

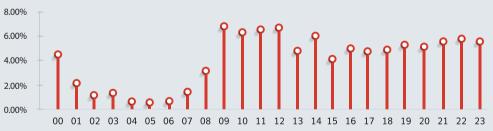


BLACK FRIDAY PER HOUR



The peak hour of online purchase volume occurs, normally, between 15:00 p.m. and 16:00 p.m. On Black Friday, the consumption peak time was in the morning, between 9:00 a.m. and 12:00 p.m.





CLOTHING AND ACCESSORIES, COSMETICS AND PERFUMES ARE THE BIGGEST CONSUMPTION FOCUS ON BLACK FRIDAY

 $Economy\ sectors\ with\ the\ largest\ increase\ in\ purchases\ on\ BLACK\ FRIDAY,\ compared\ to\ the\ month\ of\ November:$

3,2x

3,2>



2,2x



2,1x

Technology, Cultu and Leisure Sports and Recreation Supplies